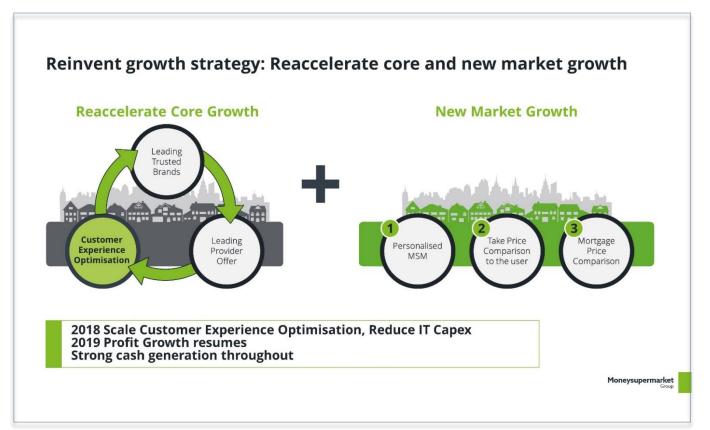
### **Interim Results**

19 July 2018

### **Mark Lewis**

Chief Executive Officer

### Trading in line with expectations, good progress on strategy



#### **Trading in line with expectations**

- Helped households save £1.1bn
- Continued strong cash generation

#### **Progress on strategy**

- Customer Experience Optimisation scaling
- Progress across drivers of New Market Growth

### **Matthew Price**

Chief Financial Officer

### Half year themes

#### **Diversified business delivering to plan**

- Savings for customers £1.1bn
- Performance as planned
- Revenue growth +5%, Adjusted EBITDA flat at £62m and adjusted EPS +4%

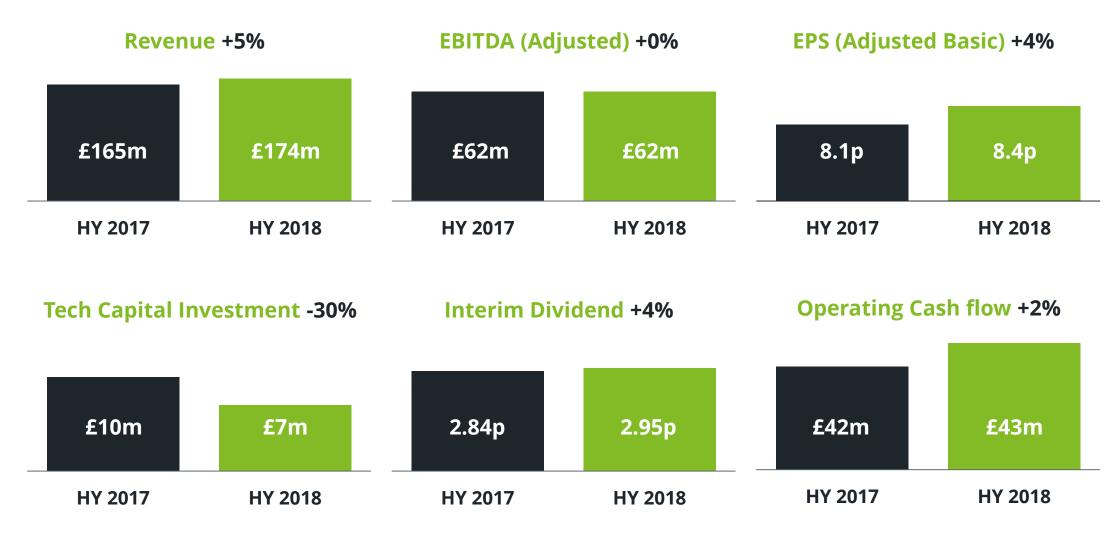
#### **Disciplined approach to costs**

- The investment of £5m in our product engineering is on track
- Technology capex reduced as planned to £7m

#### **Strong cash generation**

- Generated £43m of operating cash
- Increasing the interim dividend by 4%

### We continue to deliver as expected



#### **Income statement**

£Millions	HY 2018	HY 2017	Growth
Revenue	173.7	165.3	5%
Gross Margin	72%	73%	
Adjusted EBITDA *	62.2	62.1	0%
EBITDA margin %	36%	38%	
Depreciation & Software Amortisation	(6.1)	(6.9)	
Adjusting items **	(4.1)	(6.7)	
Operating Profit	52.0	48.5	7%
Net finance costs	(0.3)	(0.3)	
Profit on disposal of associate & investment	-	1.3	
Taxation	(9.2)	(9.2)	
Net Profit	42.5	40.3	5%

<sup>\*</sup> Adjusted EBITDA is Operating Profit adjusted for depreciation and amortisation, impairment of Goodwill, amortisation of acquisition-related intangibles and other non-underlying costs \*\* Amortisation of acquisition-related intangibles £0.5M (2017: £6.7M) plus strategy related one-off costs £3.6M (2017: £nil)

### **Our diversified performance**

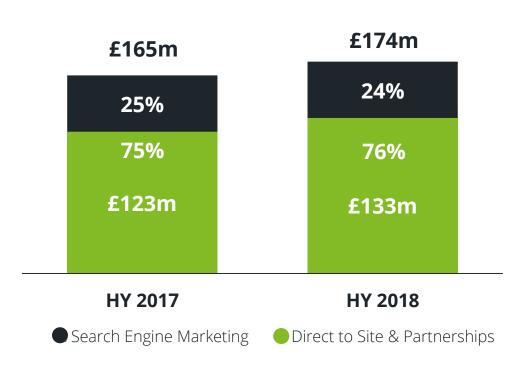
Revenue	HY 2018 (£M)	HY 2017 (£M)	Growth (%)
Insurance	93.3	90.1	4%
Money	44.5	43.8	2%
Home Services	22.5	18.4	23%
Core Group revenue	160.3	152.3	5%
Other revenue	13.4	13.0	3%
Total Group	173.7	165.3	5%

### Our disciplined approach to marketing continues

#### **Marketing spend**

HY 2018	HY 2017	YoY
14.5	14.4	0.1
44.7	39.7	5.0
6.8	7.8	(1.0)
66.0	61.9	4.1
62%	63%	(1%)
	14.5 44.7 6.8 <b>66.0</b>	14.5 14.4 44.7 39.7 6.8 7.8 66.0 61.9

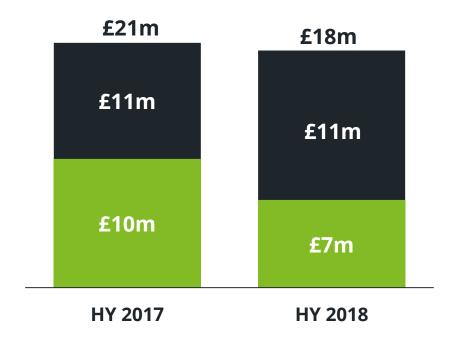
#### Revenue by source



• We took a robust approach to preparing for GDPR and any financial impact is included in our financial outlook for the year

### Technology capex reduces as our replatforming is now complete

#### **Total Tech Investment**



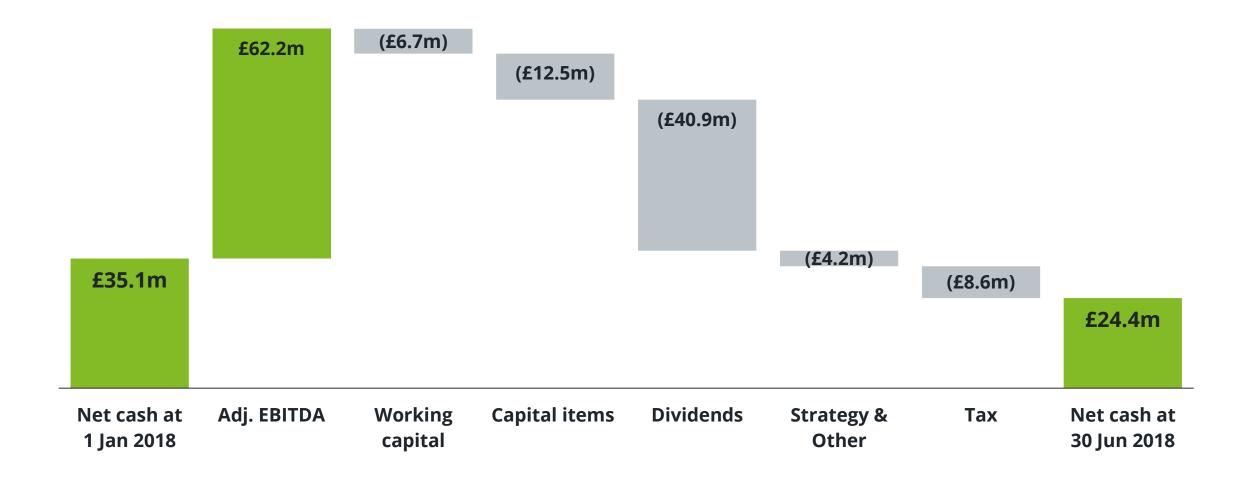
- Technology capital investment
- Technology operating costs excluding amortisation

#### **Reinvestment Rate (%)**



- Operating costs are mainly staff costs and licenses
- The re-factoring on our car insurance question set is complete

### Strong levels of cash generation



### **Capital allocation framework**



### **Mark Lewis**

Chief Executive Officer

### Strong, differentiated core business model

# **Growing Markets**

- 6-7% Core switching annual growth forecast 2018-20
- Diversified revenue across categories
- Opportunity to unlock further market growth

## **Engaged Users**

- Market leading 72 NPS vs comparison average 65
- 13m Active users
- £15.40 Revenue / Active user

#### Marketplace Model

- 62% Marketing margin
- Proven provider benefits
- Efficient cash generation

Average annual switching volumes across our core markets based on internal data and external sources

Comparison average NPS: Twelve monthly rolling average (1 July 2017- 30 June 2018 inclusive) measured by YouGov Brand Index service Recommend Score weighted by revenue to create a Group wide NPS. Comparison average includes comparethemarket.com GoCompare, Confused, Clearscore, Uswitch & money.co.uk

Active User: The number of unique accounts running enquiries in our core seven channels in the prior 12 month period

Revenue per Active User: The revenue for the equivalent core seven Moneysupermarket channel's divided by the number of active users

### **Customer Experience Optimisation scaling on track**

#### **Reaccelerate Core Growth**



#### **Build out of Product Engineering hub on track**

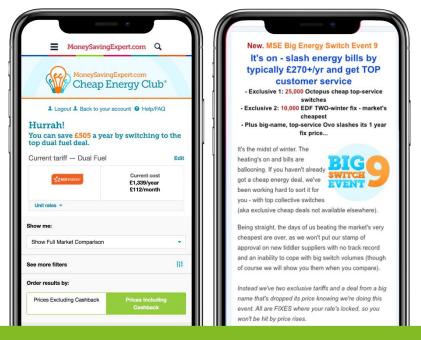
- Dedicated squads recruited in Manchester
- Teams restructured to accelerate delivery
- Each comparison area has its own focused team

#### Rapid innovation of the mobile customer journey

- Rate of customer testing has quadrupled
- Tests are uncovering ways to increase conversion
- Simplified motor insurance journey now live

### **Customer Experience Optimisation Case Study: MSM Energy**

#### MoneySavingExpert.com



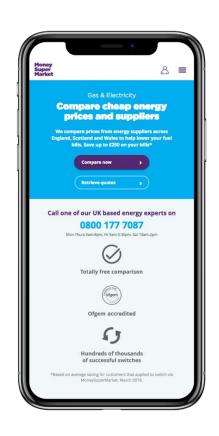
**Unique strength in 'Collective Switches'** 

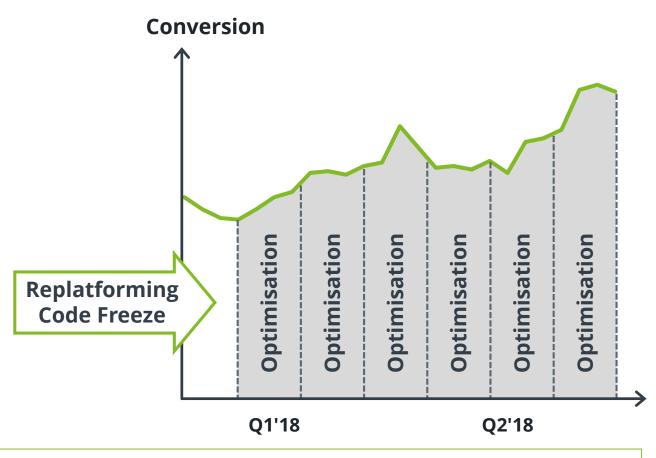




**Classic Price Comparison** 

### **Customer Experience Optimisation Case Study: MSM Energy**





H1 2017 Revenue growth < 0% H1 2018 Revenue growth >50%

### **Progress across drivers of New Market Growth**

#### **Personalised MSM**

- App development on track
- Customer engagement rates increasing
- "Monitored" energy proposition live

#### **Take Price Comparison to the user**

 Announced strategic acquisition of Decision Tech to accelerate our B2B strategy

#### **Mortgage Price Comparison**

Launched a new mortgage fintech to digitise mortgages

#### **New Market Growth**



### **Taking Price Comparison to the user**

## **Moneysupermarket**Group





#### **Opportunity to develop B2B Partnerships with new platforms**

- Make it easier to save by taking personalised deals to users
- New B2B sales channel
- Leveraging our trusted brands and technology platform

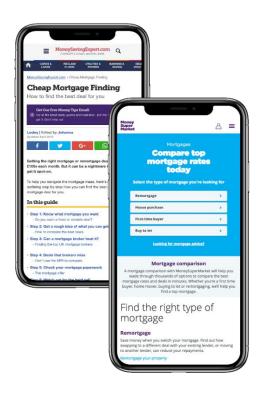
#### Decision Tech acquisition offers accelerated entry to B2B market

- Established comparison service in Home Communications
- Ready-made B2B sales and servicing capabilities
- Potential to offer Moneysupermarket Group range of comparison categories

Accelerate the delivery of our B2B strategy Profitable, earnings accretive acquisition. Debt funded Awaiting regulatory approval

### **Mortgage Price Comparison**

### - Created fintech "Podium" to target the opportunity



#### Opportunity to transform the mortgage experience for users and lenders

- Help users compare the true cost and acceptance for mortgage offers
- Digital integration with lenders' approval processes
- Increase value to lenders and brokers from more qualified leads

#### **Created "Podium" joint venture with Matt Denman & Mark Hawkins**

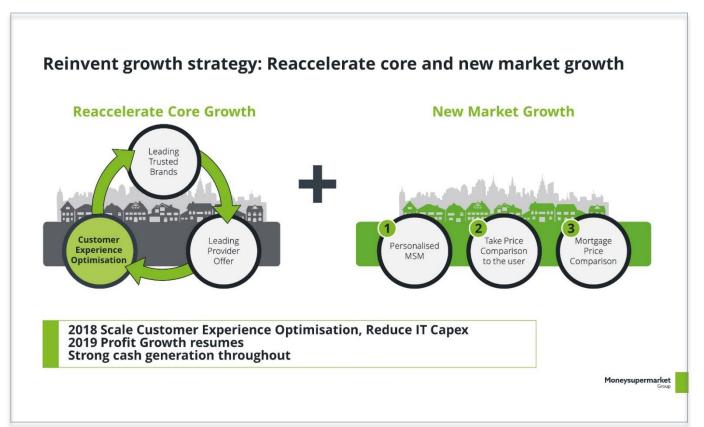
- Founders of HD Decisions that created the industry standard for cards and loans eligibility
- History of working successfully together
- Strong track record with lenders



Mortgage comparison tool in development



### Trading in line with expectations, good progress on strategy



#### **Trading in line with expectations**

- Helped households save £1.1bn
- Continued strong cash generation

#### **Progress on strategy**

- Customer Experience Optimisation scaling
- Progress across drivers of New Market Growth

## Appendix

#### Cash and capital update

- Software amortisation costs were £6 million in the first half and we expect the full-year amortisation charge to be in the region of c.£14 million for 2018
- We expect technology capital investment of c.£13 million in 2018 and total capex of c.£17 million
- Amortisation of assets relating to the MoneySavingExpert acquisition continues until 2022 at £1 million per annum.
- The Group has a revolving credit facility of £100 million until December 2020
- Number of shares in issue 30 June 2018 536,195,663

### Dividends, EPS and dividend cover

Dividend (pence)	HY 2018	HY 2017
Interim	2.95	2.84
Ratios	HY 2018	HY 2017
Earnings per share (Adjusted basic)	8.4	8.1

## **Adjusted EBITDA**

£Millions	HY 2018	HY 2017	Variance	Variance (%)
Revenue	173.7	165.3	8.4	+5%
Gross Profit	124.4	120.4	4.0	+3%
Gross Margin	72%	73%		
Administrative Costs	(55.7)	(54.5)	(1.2)	+2%
Distribution Costs	(16.7)	(17.4)	0.7	-4%
Operating Profit	52.0	48.5	3.5	+7%
Amortisation of acquired intangible assets	0.5	6.7	(6.2)	
Strategy related one-off costs:				
Strategy review and associated reorganisation costs	2.6	-	2.6	
Deal fees	1.0	-	1.0	
Depreciation	0.5	0.7	(0.2)	-29%
Amortisation of technology related intangible assets	5.6	6.2	(0.6)	-10%
Adjusted EBITDA	62.2	62.1	0.1	+0%

### **Adjusted cost base**

£Millions	HY 2018	HY 2017	Growth
Staff costs	27.5	25.4	2.1
Depreciation	0.5	0.7	(0.2)
Amortisation of technology	5.6	6.0	(0.4)
Irrecoverable VAT	6.8	6.3	0.5
Other administrative costs	11.2	9.9	1.3
Total Adjusted Administrative Costs	51.5	48.3	3.2
Advertising	14.5	14.4	0.1
Other marketing	2.2	2.9	(0.7)
Total Distribution Costs per P&L	16.7	17.3	(0.6)
Online and other marketing costs	49.3	44.6	4.7
Total Marketing Costs	66.0	61.9	4.1
Total adjusted cost base below gross margin	68.2	65.6	2.6
Total Adjusted Cost Base	117.5	110.2	7.3

Adjusted cost base refers to total costs excluding items adjusted for in arriving at adjusted EBITDA.

### **Earnings Per Share Calculations**

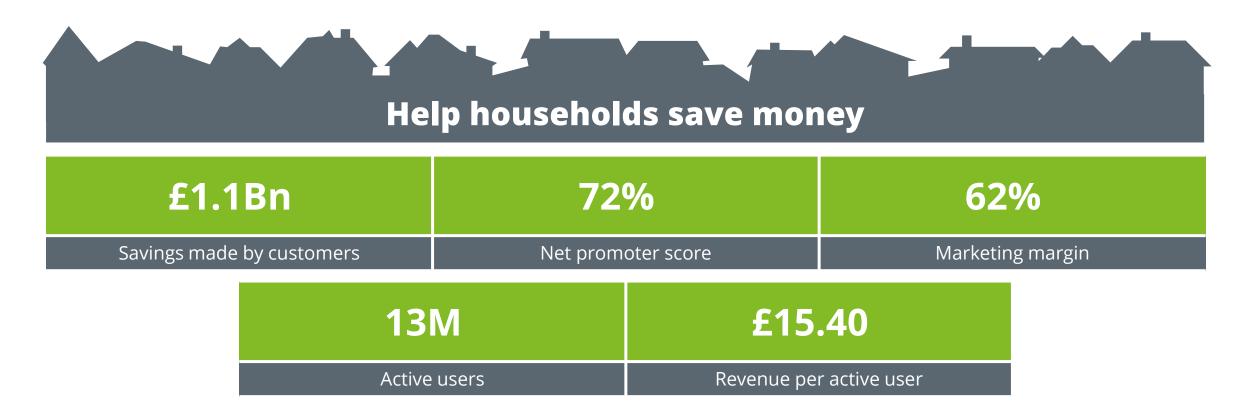
£Millions	HY 2018	HY 2017
Adjusted Earnings	45.3	44.4
Basic average shares (millions)	536.0	544.6
Basic adjusted EPS (pence)	8.4	8.1
Diluted average shares (millions)	537.0	546.8
Diluted adjusted EPS (pence)	8.4	8.1

#### **Balance sheet**

£Millions	30 June 2018	30 June 2017
Property, Plant And Equipment	14.0	6.9
Intangible Assets – Technology	33.3	41.1
Intangible Assets - Acquisition Related	112.0	113.1
Investments	0.7	0.2
Trade and Other Receivables	55.5	47.4
Cash and Cash Equivalents	24.4	17.7
Total Assets	239.9	226.5
Trade And Other Payables	(52.9)	(62.3)
Tax Assets and Liabilities	(16.2)	(16.4)
Borrowings	-	-
Total Liabilities	(69.1)	(78.7)
Net assets	170.8	147.8

- Acquisition related intangible assets includes £55m Goodwill associated with the pre-IPO Group reorganisation, £53m Goodwill associated with the MoneySavingExpert acquisition plus £4 million other intangible assets from the acquisition of MoneySavingExpert
- Tax assets and liabilities include both current and non-current balances.

### **Strategic KPIs**



#### Definitions:

Estimated Savings made by customers in HY 2018

Net Promoter Score: Twelve monthly rolling average ([1 July 2017- 30 June 2018] inclusive) measured by YouGov Brand Index service Recommend Score weighted by revenue to create a Group wide NPS Active User: The number of unique accounts running enquiries in our core seven channels (Car insurance, Home insurance, Life insurance, Travel insurance, Credit Cards, Loans, Energy) on the MoneySuperMarket website in the prior 12 month period as of April 2018

Revenue per Active User: The revenue for the equivalent core seven MoneySuperMarket channels divided by the number of active users

### **Historical disclosure**

Revenue	HY 2018 (£M)	HY 2017 (£M)	Growth (%)
Insurance	92.0	88.6	4%
Money	42.1	41.8	0%
Home Services	20.6	16.9	22%
MoneySuperMarket.com	154.7	147.3	5%
MoneySavingExpert.com	22.9	20.0	15%
TravelSuperMarket.com	12.6	12.2	3%
Intra-Group eliminations and other income	(16.5)	(14.2)	
Total Group	173.7	165.3	5%

This is the last time this disclosure will be used.